Doug Hill  
  
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###### CAREER PROFILE

To continue my career as a Quality Assurance Analyst with a growing company, where I am able to implement my experience as a Quality Assurance Analyst. Formerly, as an elementary child-hood educator, I worked in multiple schools within various states helping schools with curriculum design and organization. With attributes developed from this field with over 5 years of Quality Assurance experience. Adept to multitasking and meeting high pressure deadlines. Highly motivated and detailed oriented teamplayer with excellent communication, presentation and interpersonalskills. Committed to ongoing professional development and becoming an asset to your company.

###### TECHNICAL SKILLS

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| --- | --- |
| *Software* | *MS Visio, MS Excel, MS Word, MS PowerPoint* |
| *Types of Testing* | *Smoke, Regression, Functional, GUI, System Integration Testing, Back End Testing, Front End Testing, Mobile, Cross-Browser, AD-Hoc,* |
| *Tools* | *JIRA, Excel, Google Docs, Confluence, HipChat, HP Test Suite (Application Lifecycle Management, Unified Functional Testing), Selenium Suite (Selenium IDE, Selenium 2, Selenium Grid); Test Link; Bugzilla; TSF.* |
| *Methodologies* | *Waterfall, Agile* |
| *Operations Systems / Browsers* | *MS Office Suite, Windows, Mac OS, IOS, Android, Unix, Firefox, Google, Internet Explorer, Safari* |

**PROFESSIONAL EXPERIENCE**

**Web Point 360 – Warrenville, IL**  July 2018 – PresentWeb Point 360 formerly known as Point of Solutions has been around since 2003. As a consultant they specialize in design, website development, mobile application development, SEO services, and software solutions in a variety of domains.

**Quality Analyst**

Client(s); Atticus Law Group, T Shirts Plus, A&S Insurance

Project Scope: Complete Redesign of old website to incorporate brand new Ecommerce software solution, customization of current offerings, billing system, and upgrade current shipping system..

* Participate in creating QA Test Plan
* Participate in Backlog Grooming, Sprint Planning, Scrums, Triage Meetings, Sprint Retrospective
* Setup meetings with Business Analyst after analyzing requirements
* Create, edit, and execute Test Cases
* Performed a variety of Testing such as Functional, System Integration, Regression GUI, Back End Testing, and Mobile Testing
* Log defects using JIRA
* Incorporate Defect Life Cycle when interacting with On Site and Offshore QAs and Developers for updates on defects
* Ensure Environment was stable after each deployment and release dates
* Took Part in User Acceptance Testing
* Participated in daily scrums to provide project status updates.
* Work on Multiple Projects
* Able to validate any App Support Tickets

*Technologies: Jira, HipChat, Outlook, Safari, iOS, Android, MS Office Suite*

**I2C- QA Tester** Jan 2014 – Jun 2018

I2C offer a full ranges of IT services to various industry verticals. Some of the project includes user stories, creating test strategies, checklists, test cases, test date and their reviews/ walkthroughs. Creation of test data, test execution as per test plan or I2C guidance/ requests, defect reporting, defect retesting, exploration and suggestion to possible automation, tracking of defects and status reporting. The project also involved automation the regular and common interfaces in the given application using Selenium.

**Contributions:**

* Excelled in finding, documenting and reporting bugs, errors, interoperability flaws and other issues within proprietary software applications developed for I2C global user base.
* Demonstrated methodical detail-oriented through approach to all assignments while adhering to compressed timelines. Complete all assignments on or ahead of schedule.
* Consistently recognized for excellent problem-solving and analytical skills by programmers, project managers and supervisors.

**Various Positions**: 2008 - 2013

As an elementary child-hood educator, I worked in multiple schools within various states helping schools with curriculum design and organization.

**Technology Summary:**

* Testing Tools: HP Test Suite (Application Lifecycle Management, Unified Functional Testing); Selenium Suite (Selenium IDE, Selenium 2, Selenium Grid); Test Link; Bugzilla; JIRA.
* Languages: Basic familiarity with JavaScript; VBScript, SQL and HTML.
* Software/Systems: MS Office Suite, Windows, Mac OS, IOS, Android, Unix.

**TRAINING & CERTIFICATIONS**

Certified QA Testing by Sigma Soft Inc.  
Cerificate of Completion by Point of Solutions Training